

FOUNDATION TALKBACK

Poole Hospital **NHS**
NHS Trust

THE NEWSLETTER FOR FOUNDATION TRUST MEMBERS

ISSUE 1 WWW.POOLE.NHS.UK/FOUNDATION_TRUST



Welcome



Welcome to the first issue of *Foundation Talkback*, the new quarterly newsletter for members of our Foundation Trust. The aim of this newsletter is to keep in touch with our members and to inform you of developments at Poole Hospital.

In this issue, we are pleased to introduce you to the shadow Council of Member Representatives. Member Representatives were elected in June this year and will represent your views and interests in the future development of the Hospital.

We are progressing well with our application to become an NHS Foundation Trust and hope to receive authorisation from Monitor, the Independent Regulator of NHS Foundation Trusts, on 1 November 2007. Becoming an NHS Foundation Trust will give us greater freedom to develop services that are truly responsive to local needs and that is why it is so important to have as many members as possible. Our staff and volunteers automatically become members and we would like many more patients and members of the local community to join us. If you know anyone else who would like to join us as a member, use the form on the back to sign them up or contact the Membership Office on 01202 448178.

We'd like to take this opportunity to thank you all for your support so far.

Sue Sutherland

Sue Sutherland,
Chief Executive

Peter Harvey

Peter Harvey,
Chairman

Working towards the 18-week wait

Poole Hospital scored highly when assessed on waiting times by the Healthcare Commission last year, receiving an overall rating of 'good'. However, we are currently reviewing the way we work in order to cut waiting times further where we need to, in line with the NHS 18-week wait target.

The NHS is working towards achieving this target by the end of 2008. It is the biggest reduction in waiting times the NHS has ever been required to achieve, and means that no-one will wait longer than 18 weeks to receive treatment from the point they are referred for it. This will make a big difference to many patients, meaning less time spent in hospital for tests and treatment, fewer hospital appointments and earlier diagnosis.

At Poole, we have set up several working groups to identify opportunities for speeding up our processes. Where necessary, we are redesigning the 'pathway' a patient's case takes through the hospital; for example, our Ear, Nose and Throat unit is developing 'one-stop shops' so patients can attend diagnostic and outpatient appointments on the same day. We're also examining our administrative processes to make sure we are operating as efficiently as possible.

The Hospital is monitoring waiting times for diagnostics, outpatient appointments and surgery closely, and as a result of the changes so far introduced, we are already seeing a significant improvement. In July, 72% of patients who required an operation, and 84% of outpatients, were treated within 18 weeks of referral.



“Providing friendly, professional, patient-centred care with dignity and respect for all”

IN THE PIPELINE

PACING SUITE

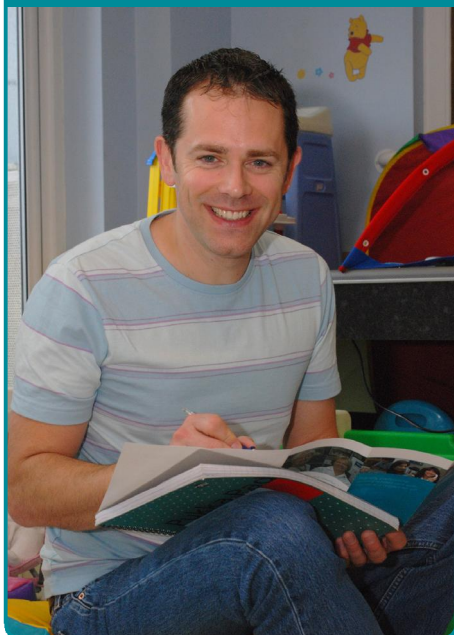
A new 'pacing suite' in the Cardio Respiratory department is under development. It will cater for patients needing permanent pacemakers, and is part of major redevelopment work in the unit to improve patient facilities.

GAMMA CAMERA

The arrival of a new gamma camera at Poole will mean better quality scans and faster appointments. The groundbreaking Siemens camera combines a SPECT scanner and multislice-CT scanner to provide superior image quality and greater precision in locating abnormalities.

TV STAR SIGNS AS MEMBER

Popular kids TV presenter Chris Jarvis showed his support for Poole Hospital's application to become an NHS Foundation Trust last month when he signed up as a member. Local resident Chris makes regular visits to the children's unit at Poole Hospital as part of his work with the charity Young Variety.



Fundraising at Poole Hospital



The Pirates of Poole raised money for the Wish List

The Poole Hospital Wish List was launched in 2004. It is an ongoing scheme which raises money for all wards and departments throughout the Hospital.

Each ward has a "wish list" of equipment that they need in order to give the best possible quality patient care, and the list is maintained in priority order. Through the Wish List, donors are able to give to individual wards and departments and can even identify specific pieces of equipment from the lists which they would like to fundraise for.

During the last year the Wish List has purchased over £135,000 worth of equipment and has raised enough money to help refurbish the hydrotherapy pool, provide vital signs monitors for A&E and much-needed bladders scanners for our unique Equipment Library. This year's priority is to help raise money for the Dorset Cancer Centre. These funds will be used to improve and update both the equipment and facilities.

The Wish List is extremely lucky to have had such good support from the community. Without this we couldn't have achieved as much as we have. If anyone would like to be involved with fundraising, whether helping voluntarily with events or raising money for an area of the Hospital, we would love to hear from you. Please contact Kim Coleman or Penny Hever on 01202 448449 or at fundraising@poole.nhs.uk. Alternatively, visit our website at www.poole.nhs.uk/the_wish_list.

Staff council members

In addition to the public and appointed members, four members of staff from Poole Hospital have also been voted onto the council:

Diana Calcraft

Profile: Diana has worked in nursing for over 30 years, and has been the sister on Poole's Kimmeridge Ward since 2002.



Lynn Cherrett

Profile: Lynne is a Nurse Specialist in the Dorset Cancer Centre. She has been at the Hospital for over 22 years.



Christine Tickell

Profile: Christine is the Hospital's Head of Midwifery. She has worked as a nurse and midwife since the age of 18.



Elizabeth Jane Lloyd

Profile: Canon Lloyd is a chaplain at Poole, and represents non-clinical staff on the council.



Your Council

Thank you to everyone who took the time to vote in the elections for Member Representatives in June. The Council of Member Representatives will

represent your interests within the Foundation Trust. We are pleased to announce the appointment of the following people to the shadow Council.

REPRESENTATIVES FOR POOLE

Andrew Creamer



Profile: Andrew has been a resident in Poole for 30 years. His expertise is in social work, with particular experience in long-term disabling conditions in adults.

Vivien Duckenfield



Profile: Vivien has worked in nursing for over 45 years, most recently as an agency sister in the Poole area. She has also worked as the matron of a residential home.

Ann Horan



Profile: Ann is a retired occupational therapist. She divides her time between supporting her daughter and family, and visiting local house-bound residents.

Linda Moore



Profile: Linda worked as an auxiliary at Poole Hospital for 13 years. She has been a volunteer in the area for over 15 years, and serves on the Poole Primary Care Trust Patient Public Involvement Forum.

James Pride



Profile: James is married to a hospital consultant. He has worked as a chartered accountant, and as the director of a small company that supplies computer software solutions to hospitals.

Elizabeth Purcell



Profile: Elizabeth is the Chief Executive of Lewis-Manning Hospice in Lilliput. She is also a member of the Poole Hospital Cancer Committee and on the board of the Dorset Cancer Network.

Kevin Searle



Profile: Kevin is a former member of the Poole Hospital Independent Patient and Public Forum. During his three years on the forum, he represented patient views on many issues, including car parking, signage and appointment systems.

Erik Warwick-White



Profile: Erik worked in the NHS as a nurse for 20 years before launching his own training business. He has worked as a staff nurse, charge nurse and nurse manager.

REPRESENTATIVES FOR BOURNEMOUTH

Terence Purnell



Profile: During his professional career, Terence managed a group of companies involved in developments in hospital services. He is currently the Chair of the Poole Older People's Strategy Group.

Frances Cleeton



Profile: As a local resident, Frances has benefited from the services available at Poole Hospital for many years, visiting the hospital for emergency treatment, clinics and the birth of her two daughters!

REPRESENTATIVES FOR PURBECK

Phyllis Alexander



Profile: Phyllis has worked for twenty years in finance and accounting, and has also been involved in voluntary work for schools.

Rosemary Gould



Profile: Rosemary worked for the NHS for 20 years as a medical secretary and anaesthetic department administrator. She has direct experience of Poole Hospital, having worked for both PHT and the Royal Bournemouth Hospital.

John Howes



Profile: John also has direct experience of Poole Hospital, having worked for over 20 years as a morbid anatomist before retiring. During his time at the Hospital, John also chaired the Staff Side Committee.

MEMBERS NOMINATED BY PARTNERSHIP ORGANISATIONS:

Richard Cummins, Non Executive Director, Dorset PCT
Dr Gail Thomas, Dean, Institute of Health and Community Studies, Bournemouth University
Glyn Smith, Non Executive Director, Bournemouth and Poole PCT
Councillor Nick King, Bournemouth Borough Council
Councillor Janet Dover, Dorset County Council
Councillor Elaine Atkinson, Borough of Poole

The first meeting of council members will take place on 29 November, subject to authorisation. All Foundation Trust members are welcome to attend this meeting, held at 5.30pm in the PHT Board Room. Please contact Sara Elkin on 01202 442895 if you would like to attend.

Keeping bugs at bay

Poole Hospital takes infection control extremely seriously, and has implemented a range of initiatives to reduce the risk of 'hospital bugs'. These include a strict antibiotic policy, extensive patient screening, effective isolation measures, stringent daily cleaning regimes and ongoing staff education.

The Hospital has installed alcohol gel at or near patients' bedsides in line with the NHS Clean Your Hands Campaign, and all clinical staff at the Hospital receive hand-wash training, led by the Hospital's Infection Control Team. Domestic staff are also

rewarded for their efforts in helping to reduce infection risks; the first 'Squeaky Clean Club' awards were made earlier this year, recognising the efforts of 10 members of staff who have achieved consistently high standards of excellence.

The hard work of our Infection Control Team is reflected in the Hospital's latest infection figures. Poole's rates for Clostridium Difficile are amongst the lowest in the country, and the Hospital's MRSA rates are also lower than the majority of other trusts, and have dropped by almost 50% since 2003-04.

SIGN UP A FRIEND!

Member registration form

Your information

Your Name:

Spouse / Partner Name:

Address:

Postcode:

Your Date of Birth:

Spouse / Partner

Would you prefer to receive information by

Letter Email None, thank you

Which local authority area do you belong to:

Poole East Dorset
 Bournemouth North Dorset
 Christchurch West Dorset
 Purbeck Weymouth and Portland

Getting Involved

I would like to become a member of Poole Hospital NHS Foundation Trust. When I become a member I would like to:

- receive regular information
 attend meetings or events
 participate in the election of Council of Member Representatives
 consider standing for election to the Council of Member Representatives

In compliance with current UK Data Protection legislation, any information you provide will be kept secure, treated confidentially and used only in connection with membership and public involvement.

Ensuring equal access for all

We want to involve the whole community - this information will help us to do so.

Are you:

Male Female

Your spouse / partner:

Male Female

What is your ethnic group

(please choose one of the following options)

Are You:

White

White British
 Irish
 Other White

Black or Black British

Caribbean
 African
 Other Black

Asian or Asian British

Indian
 Pakistani
 Bangladeshi
 Other Asian

Mixed

White and black Caribbean
 White and black African
 White and Asian
 Other mixed

Chinese or any other ethnic group

Chinese
 Any other

Do not wish to say

Your spouse/partner:

Do you or spouse / partner consider you have a disability?

You: YES NO Spouse / Partner: YES NO

Do you or spouse / partner work at Poole Hospital?

You: YES NO Spouse / Partner: YES NO

Have you or spouse / partner been a patient in the last three years?

You: YES NO Spouse / Partner: YES NO

I or my spouse / partner have a particular interest in the following services: