

FOUNDATION TALKBACK

Poole Hospital **NHS**
NHS Foundation Trust

THE NEWSLETTER FOR FOUNDATION TRUST MEMBERS

ISSUE 2 WWW.POOLE.NHS.UK



Welcome

Welcome to the second edition of Foundation Talkback, the quarterly newsletter for members of Poole Hospital NHS Foundation Trust.

I am delighted to tell you that on 1 November 2007, we were successful in our application to become a Foundation Trust. This is wonderful news for Poole Hospital and a positive step forward in our future development. It means we will be less restricted by central controls and more accountable to you, our members.

We have received tremendous support from staff, patients and the local community in our application, and our public membership total now stands at over 5000 (find out which local celebrity became our 5000th member on page three!)

The first meeting of our Council of Member Representatives took place on 29 November and in this edition of the newsletter, we will tell you more about the issues discussed at that meeting, as well as news on future developments at the Hospital and an update on our performance.

May I take this opportunity to thank you for your support in our application to become a Foundation Trust – I look forward to hearing your views on developments at Poole Hospital in the future.

Peter Harvey,
Chairman



Hospital is in good health!

The latest national health ratings have confirmed that Poole Hospital is continuing to provide a good quality of services and has got better at managing its finances.

The Healthcare Commission Annual Health Check scores for 2006 to 2007 gave Poole Hospital ratings of 'good' for both the quality of services and its use of resources. The quality of services score covers a range of areas including the safety of patients, cleanliness and waiting times, and the use of resources score looks at how well we manage our finances.

In addition, Poole Hospital fully met all the core standards set down for it by the Healthcare Commission, the NHS watchdog. We also met all of the existing national targets in full and were rated as 'good' for meeting new national targets.

Martin Smits, Director of Nursing, said: "We are delighted with the progress that has been made at Poole Hospital in the past year and that this has been recognised by the Healthcare Commission. We have maintained the same high quality of services to patients and improved the management of our finances.

"This improved position is due to the hard work and commitment of our staff. I hope that it will help to reassure our patients that when they come to Poole they will receive good quality care delivered by friendly, professional staff in a safe and clean environment."

Flying the flag as a Foundation Trust

A flag-raising ceremony was held to mark Poole Hospital's success in becoming a Foundation Trust in November 2007. Medical and administrative staff lent a hand to Chairman Peter Harvey and Chief Executive Sue Sutherland as they raised the flag, marking the Hospital's official accreditation as an FT.



Council Update

The first meeting of the Council of Member Representatives (CoMR) took place on 29 November in Poole Hospital's Board Room. The Council discussed a range of issues, including the code of conduct and procedure roles for Council members, remuneration for non-executive directors at Poole Hospital and changes to the Hospital Board.

The Council also agreed to their roles and responsibilities as Member Representatives. The Council exists to provide an important

link between the Hospital and the members and stakeholders. They will also have an interest in the wider health community and the views of all people who live in the Trust's catchment areas.

They are expected to fulfil the roles responsibilities as set out in our Constitution and are expected to keep in touch with members and do their utmost to support the Hospital and promote its successful development.

Papers from the first CoMR meeting, together with further

details on the Council of Member Representatives and their interests, are available on the Poole Hospital NHS Foundation Trust website at www.poole.nhs.uk



The first CoMR meeting was marked with a celebratory cake.

What your members will be involved in

The Council also agreed on which Member Representatives would serve on key groups at the meeting. The NRE committee is the only formal sub-committee of the Council. The other groups will exist to provide advice and guidance on particular areas.

Nominations, Remunerations and Evaluations Committee

Chair: Peter Harvey, Chairman

Functions: Advising and/or making recommendations to CoMR relating to:

- Evaluation of the performance of Chair and NEDS
- Remuneration allowances and other T&Cs of Chair and NEDS
- Structure, size and composition of Board
- Recruitment processes for selection of candidates for office of Chairman or other NEDS

Members:

Janet Dover (Dorset County Council)
Elizabeth Purcell (Poole)
Christine Tickell (Clinical staff)
Erik Warwick-White (Poole)

Future Plans and Priorities Reference Group

Chair: Michael Beswick, Company Secretary

Functions: Understand local health community plans; understand Trust strategic and service plans; contribute to site development plans; advise on future plans and priorities

Members:

Phyllis Alexander (Purbeck, East Dorset & Christchurch)
Lynn Cherrett (Clinical staff)

Andrew Creamer (Poole)
Richard Cummins (Dorset PCT)
Jane Lloyd (Non-clinical staff)
James Pride (Poole)
Kevin Searle (Poole)
Glyn Smith (Bournemouth & Poole PCT)
Gail Thomas (Bournemouth University)

Membership Strategy and Communications Reference Group

Chair: Pauline Malins, Director of Communications & Marketing

Functions: Review membership strategy; analyse membership numbers; grow membership; plan annual meeting of members; contribute to members' newsletter

Members:

Lynn Cherrett (Clinical staff)
Carole Deas (Dorset County Council)
Vivien Duckenfield (Poole)
Rosemary Gould (Purbeck, East Dorset & Christchurch)
Nicholas King (Bournemouth Borough Council)
Linda Moore (Poole)

Charitable Giving/Publicity Activity Reference Group

Chair: Pauline Malins, Director of Communications & Marketing

Functions: Determine nature of activities,

plan COMR fundraising activity; plan community liaison and publicity activity

Members:

Diana Calcraft (Clinical staff)
Frances Cleeton (Bournemouth)
Ann Horan (Poole)
John Howes (Purbeck, East Dorset & Christchurch)
Terence Purnell (Bournemouth)

Staff Communication and Engagement Reference Group

Chair: Pauline Malins, Director of Communications and Marketing

Functions: Review and develop methods of communicating with staff; guide on staff engagement

Members:

Diana Calcraft (Clinical staff)
Lynn Cherrett (Clinical staff)
Jane Lloyd (Non-clinical staff)
Christine Tickell (Clinical staff)

The next meeting of the Council of Member Representatives will take place at 5.30pm on 27 March in the Poole Hospital Board Room. Members of the public are welcome to attend, please contact Sara Elkin on 01202 442895 if you would like to do so.



“Providing friendly, professional, patient-centred care with dignity and respect for all”

POOLE SCORES 5000th FT MEMBER!

AFC Bournemouth captain Darren Anderton showed his support for Poole Hospital in December when he joined us as our 5000th Foundation Trust member.

The former England and Spurs star dropped in to the Hospital with other AFC Bournemouth players to visit patients on the children's unit. He and fellow players took the time to sign up as Foundation Trust members during the visit, and will now enjoy the opportunity to have a greater say in the way the Hospital's services are developed.

Anyone over 12 years old living in Dorset can become a member – visit www.poole.nhs.uk or turn to the back page for an application form to sign up friends and family members.



We can supply this newsletter in larger print, on audiotape or have it translated for you. Please call 01202 448499 or 01202 448003 for further details.

Fundraising at Poole Hospital

The Wish List is Poole Hospital's charity. Our aim is to raise money for additional equipment that makes a real difference to patient care.

If you are interested in raising money for the Wish List through your organisation or individually, we would love to hear from you. Can your organisation help by donating raffle prizes, or can you offer services and discounts? We can help raise awareness of your organisation and provide you with PR opportunities.

The Wish List received generous support in 2007 from local businesses and organisations. In late 2007 staff from the Pensions Department at Barclays House organised a car wash in order to raise money to buy Christmas presents for elderly patients at Poole Hospital. Barclays matched the money raised £1 for £1, enabling the employees to buy gifts for approximately 160 people spending Christmas in hospital. This venture

was also supported by Superdrug in Poole High Street, who supplied the gifts to Barclays at a generously discounted rate.

Angela Youdim, an Oncology patient, recently raised £400 by taking part in a day's sponsored silence. The amount was then matched by her employer, Bourne Steel, making the total donation for cancer day care a tremendous £800.

Individual support and donations have a huge impact on our work too. If you would like to take part in a sponsored event for the Wish List please call us on 01202 448449. The Wish List has also teamed up with Justgiving.com, the UK's leading online fundraising website, so you can donate and raise funds for the Wish List online. Please visit www.justgiving.com/phwl for more details.

We would like to thank all our supporters, both individuals and organisations for their generosity in 2007.



Staff from the Pensions department at Barclays raised money to buy presents for elderly patients at Poole Hospital.

Waiting times are reduced further

Poole Hospital continues to make good progress towards the Government's '18-week wait' target for hospital treatment.

The NHS is working towards achieving this target by the end of 2008. It means that no-one will wait longer than 18 weeks to receive treatment from the point they are referred for it.

In the last edition of Foundation Talkback, we reported that 72% of

patients who required an operation at Poole were treated within 18 weeks of referral, and 84% of outpatients. We are pleased to report that in December 2007, those figures improved to 84% and 94%, but we are continuing to work hard on improving patient pathways and reviewing procedures to ensure we are working as efficiently as we can.



Zebby Rees

New consultant radiographer post is **first of its kind**

Poole Hospital has appointed a new Consultant Radiographer within the Dorset Breast Screening Unit – the first post of its kind in the county.

Breast imaging expert Zebby Rees took up the post in December, and her specialist skills will be of great benefit to the unit as it expands in order to provide screening to a wider age group. The creation of this new post is part of

the unit's plans to provide screening to more women over the coming years. At present, the National Breast Screening Programme means that all women between 50 and 70 years are invited for screening at three-yearly intervals. However, the Department of Health's new Cancer Reform Strategy, released recently, outlines plans to include women between 47 and 73 years in the programme by 2012.

SIGN UP A FRIEND!

Member registration form

Your information

Your Name:

Spouse / Partner Name:

Address:

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Postcode:

Telephone Number:

Email Address:

Your Date of Birth:

Spouse / Partner

Would you prefer to receive information by

Letter Email None, thank you

Which local authority area do you belong to:

Poole East Dorset
 Bournemouth North Dorset
 Christchurch West Dorset
 Purbeck Weymouth and Portland

Getting Involved

I would like to become a member of Poole Hospital NHS Foundation Trust. When I become a member I would like to:

- receive regular information
- attend meetings or events
- participate in the election of Council of Member Representatives
- consider standing for election to the Council of Member Representatives

In compliance with current UK Data Protection legislation, any information you provide will be kept secure, treated confidentially and used only in connection with membership and public involvement.

Ensuring equal access for all

We want to involve the whole community – this information will help us to do so.

Are you: Male Female Your spouse / partner: Male Female

What is your ethnic group (please choose one of the following options)

Are You: Your spouse/partner:

White
 White British
 Irish
 Other White

Black or Black British
 Caribbean
 African
 Other Black

Asian or Asian British
 Indian
 Pakistani
 Bangladeshi
 Other Asian

Mixed
 White and black Caribbean
 White and black African
 White and Asian
 Other mixed

Chinese or any other ethnic group
 Chinese
 Any other

Do not wish to say

Do you or spouse / partner consider you have a disability?

You: YES NO Spouse / Partner: YES NO

Do you or spouse / partner work at Poole Hospital?

You: YES NO Spouse / Partner: YES NO

Have you or spouse / partner been a patient in the last three years?

You: YES NO Spouse / Partner: YES NO

I or my spouse / partner have a particular interest in the following services:

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