

FOUNDATION TALKBACK

THE NEWSLETTER FOR FOUNDATION TRUST MEMBERS

ISSUE 4

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Poole Hospital **NHS**
NHS Foundation Trust



Welcome

Welcome to the first edition of *Foundation Talkback* for 2009. This regular bulletin contains news stories and information put together specifically for members of Poole Hospital NHS Foundation Trust.

We are extremely grateful for the support of our local community as a Foundation Trust and I am pleased to report that we now have over 5,400 public members across Dorset. However, we would like to increase that figure further, to give even more members of our community the opportunity to have a say in the future of the Hospital. We have provided a membership form on the back page of this newsletter, so please do encourage your friends and family to join us.

At the end of 2008, we enjoyed our first public open day as a Foundation Trust. The event saw departments across the Hospital opening their doors to visitors and the feedback we received from those attending was very positive, with 68% of people in our exit survey describing the event as 'excellent'. You can see photographs from the event on page 2 of this newsletter.

2009 promises to be an exciting year for Poole Hospital, with enabling work on our new maternity hospital and day surgery unit due to start before the end of the year. This much-needed new development will provide state-of-the-art facilities for local people, and has been made possible thanks in part to money from our surplus for 2007/08 – money that we are able to reinvest because we are a Foundation Trust. Turn to page 2 to find out more about this exciting development for Poole Hospital.

Thank you for your continuing support of Poole Hospital NHS Foundation Trust. I wish you all the best for 2009.

Peter Harvey,
Chairman



Hospital rated 'excellent' by health watchdog

Poole Hospital has been commended for its quality of care and hygiene standards in the latest reports by the Healthcare Commission.

In October 2008, the Hospital scored top marks for the quality of its services, putting it among the top 60 performing NHS organisations in the country. The Hospital also maintained a clean bill of health for managing its finances. The Healthcare Commission Annual Health Check scores for 2007 to 2008 gave Poole Hospital ratings of 'excellent' for the quality of services and 'good' for its use of resources.

The following month in November, the Healthcare Commission conducted a two-day inspection of the Hospital's hygiene standards and gave us a 'green light' in every area we were assessed against, making Poole one of the best performing Trusts reported on in the national inspections. The inspectors conducted a thorough assessment of the Hospital's environment, concluding that it provides a clean and appropriate environment for healthcare. They also investigated the systems that the Hospital has in place to prevent and control infections, and inspected isolation facilities.

The Healthcare Commission's most recent survey looked at Emergency Departments (EDs). The survey, published in January 2009, placed Poole Hospital in the top ten Trusts for the quality of care provided in its ED. 71% of patients who responded to the survey rated the overall care they received at Poole as 'excellent' or 'very good'. A further 24% of patients rated the quality of care as 'good' or 'fair'.

New name for COMR

We have recently changed the title of the representatives who sit on our Foundation Trust Council. With immediate effect, our Council of Member Representatives (COMRs) will now be known as Governors. This change to our constitution was approved by our regulator Monitor on 6 January.

The Council of Governors works with the Hospital's Board of Directors to help guide our decisions about the future provision of services and ensure that the views of our members are taken into account.

The Council is currently made up of 22 Governors – 16 elected representatives, four of whom are staff representatives, and six nominated representatives. You can find out more about our Governors by visiting www.poole.nhs.uk/about_us/governors.



New maternity hospital and day surgery unit



One of the proposals for the new development

Poole Hospital has taken the first steps towards the building of a new state-of-the-art maternity hospital and day surgery unit by selecting Interserve Project Services Ltd as procurement partners.

Interserve, which is the principal supply chain partner within NHS Estates' Procure21 scheme, will work with the Hospital on the design, development and construction of the new building.

The new unit will be built within the hospital's main site at Longfleet Road, and the new development will house both the new maternity hospital and a day surgery unit.

Enabling work is due to begin before the end of 2009, with the project due for completion in 2012.

A project board has been set up to oversee the new build. The design development will involve all staff from maternity and day surgery, together with patients and the wider community so that

the buildings can be built around patient and clinical needs. The exact specification of the new facilities has therefore yet to be decided, but current predictions are that the maternity hospital will provide around 20 delivery rooms and 20 neo-natal intensive care cots. The facilities will also include in-patient wards, day assessment facilities, ante-natal and outpatient care.

The new surgery unit will mean that patients coming into the hospital as day cases will benefit from new state-of-the-art facilities.

Peter Harvey, Chairman of Poole Hospital NHS Foundation Trust said: "This marks a very important stage in the history of Poole Hospital, with the start of a major new development. We are delighted to be working on this exciting new project. Our aim is to create an innovative facility that meets the needs of our local population now and for the future."

Paralympic star attends hospital open day



Paralympic cyclist Darren Kenny opened Poole Hospital NHS Foundation Trust's first ever open day on Saturday 29 November.

The four-times Gold Medal winner took the opportunity to explore the many activities and displays at the event, and visited the Hospital's surgery department to see for himself how patients are cared for before, during and after an operation.

Over 200 visitors attended the open day, and were given the chance to explore a variety of departments, including the breast-screening unit, x-ray, physiotherapy and radiotherapy. They were also able to take part in health checks including blood pressure testing and BMI measurement, and young visitors enjoyed activities including face-painting and play sessions in the children's unit.

The surgery department took visitors through the different stages of an operation, from the point a patient goes under anaesthetic to the moment they come round again, and the non-squeamish were even be able to watch video footage of a real operation!

In the pathology department, a tour of the cytology labs allowed people to discover more about the information scientists can learn from cells. Visitors also had the opportunity to look down a microscope and see for themselves how cells can be used to diagnose disease.



Poole Africa Link

Poole Hospital is to form a partnership link with a hospital and healthcare training centre in Wau, Southern Sudan. The aim of this exciting project is to use the skills and experience of our staff to help train doctors, nurses and midwives so that they can provide much needed medical care to people living in one of the most strife-torn parts of the world.

Wau is officially a tertiary referral centre, but the hospital is in a dire state. The nearby Health Training Institute (HTI) was built in the early 1980s with the purpose of training nurses, clinical officers and midwives.

However, when war erupted nine years later, the building was closed and ransacked by the desperate, starving local population: the textbooks made excellent fuel to ignite fires to cook with.

Twenty years on, 60 church dioceses throughout the world have united to form the Solidarity Project, and have pledged money and personnel to re-furbish the HTI. However, the one vital thing that the centre is lacking is trainers.

If you would like to be involved or support the Poole Africa Link through fundraising or sponsorship please contact Hilary Fenton-Harris, PAL co-ordinator on 01202 448182.

FUNDRAISING CONCERT

Dorset Police Male Voice Choir will be giving a concert in support of the Poole Africa Link on Saturday 25 April. The event will take place at 7.30pm at St Michael's Church in Hamworthy. Tickets cost £7 and are available from Helen Watkins on 01202 448478, Katie Gardner on 01202 442898 or the Wish List shop.

New developments at Poole

Poole Hospital has launched a range of new facilities and initiatives over recent months, including:

CENTRE OF EXCELLENCE FOR ENDOMETRIOSIS

Women from across Dorset will benefit from the specialist care available at a new Centre of Excellence at Poole Hospital. The Dorset Endometriosis Centre (DEC) provides the very latest treatment to women suffering from endometriosis, thanks to specialist equipment and a highly skilled team of medical staff. The Endometriosis Centre has access to advanced technology including a high-power carbon dioxide laser and high-definition digital videoscopic equipment.



NEW AUDIO MENUS FOR PATIENTS

Visually impaired patients can now choose their meals from an audio menu thanks to an unusual donation from LV=. The insurance company donated 150 personal CD players to the hospital, which have now been put to excellent use on the wards, giving patients with impaired sight more independence when choosing their food. The quality and choice of food at Poole Hospital was rated as 'excellent' in a recent independent assessment.



RESPIRATORY SUITE PROVIDES MORE TESTS

A new respiratory function suite was officially opened in September, equipped with state-of-the-art facilities for the assessment of patients suffering from conditions including asthma, chronic obstructive pulmonary disease, pulmonary fibrosis and cystic fibrosis. The new suite will make it more convenient for patients to receive tests within a specialised environment, and also means the Hospital can offer a range of assessments previously unavailable at Poole. These include oxygen assessment with ear lobe monitoring, which is a less invasive means of monitoring blood gas, plus respiratory muscle function testing, skin prick allergy testing and a screening service for obstructive sleep apnoea.



NEW PACEMAKER THEATRE

Patients needing permanent pacemakers can now have them implanted at Poole Hospital thanks to a new state-of-the-art 'pacing theatre', which was officially opened by British Heart Foundation Chief Executive Peter Hollins. The new purpose-built suite will allow the expert coronary staff at Poole to implant around 200 pacemakers a year and provide follow-up appointments to some 1200 patients. The provision of this procedure at Poole means patients requiring a permanent pacemaker will no longer need to travel to other hospitals before they can be treated, and can have the pacemaker implanted at the earliest opportunity. The new service also reduces the need for patients to have temporary pacemakers whilst waiting for a permanent system, so reducing infection risks.



Take the plunge for Poole!

Poole Hospital's charity The Wish List is offering local people the chance to do something amazing in 2009 by taking part in a 130ft abseil.

The event will see challengers descend 130ft from Parkstone House, in the Hospital grounds, either individually or in teams. The abseil will take place on Sunday 15 March between 9.30am and 4.30pm.

This is a fabulous opportunity to do something amazing for the New Year and will really help make a difference to Poole Hospital. It will be a great challenge to any abseil enthusiast as well as those wanting to try it for the first time. We would encourage people to apply as soon as possible as places are limited.

The challenge is open to anyone over the age of 11 years and people can take part in teams of ten or individually. Each participant is required to pay a registration fee of £15 and raise a minimum of £150 sponsorship per person. Prizes will be awarded to the highest fundraisers.

To register or find out more information please contact the Fundraising Team at Poole Hospital on 01202 448449 or fundraising@poole.nhs.uk. Foundation Trust members hoping to take part can register for the event before 16 February 2009.



Image kindly supplied by Seeker Photography

Events for FT members

Four meetings of the Council of Governors (formerly Council of Member Representatives) will take place during 2009. Our Foundation Trust members are welcome to attend these meetings, which take place in the Board Room at Poole Hospital unless otherwise specified.

The dates for the meetings are as follows:

- 26 March 2009 at 5.30pm
- 25 June 2009 at 5.30pm
- 1 October 2009 at 5pm (venue TBC)
- 26 November 2009 at 5.30pm

The meeting on 1 October will be followed by the Annual Members Meeting at 6.30pm – more details to follow in forthcoming editions of *Talkback*.

If you would like to attend any of these meetings, please let us know by calling Sara Elkin on 01202 665511 or emailing sara.elkin@poole.nhs.uk.

Membership Form

Your information

Your name: _____

Name of spouse/partner: _____
Joint applications at same address

Your postal address: _____

Your date of birth: _____

Spouse/partner date of birth: _____

Your telephone number: _____

Your email address: _____

Would you prefer to receive information by:

Letter Email None, thank you

Please say which local authority area you belong to:

Poole	<input type="checkbox"/>	East Dorset	<input type="checkbox"/>
Bournemouth	<input type="checkbox"/>	North Dorset	<input type="checkbox"/>
Christchurch	<input type="checkbox"/>	West Dorset	<input type="checkbox"/>
Purbeck	<input type="checkbox"/>	Weymouth and Portland	<input type="checkbox"/>

Getting Involved

I would like to become a member of Poole Hospital NHS Foundation Trust. When I become a member I would like to:

Receive regular information	<input type="checkbox"/>
Attend meetings or events	<input type="checkbox"/>
Participate in the election of Council of Member Representatives	<input type="checkbox"/>
Consider standing for election to the Council of Member Representatives	<input type="checkbox"/>

In compliance with current UK Data Protection legislation, any information you provide will be kept secure, treated confidentially and used only in connection with membership and public involvement.

Ensuring equal access for all

We want to involve the whole community – this information will help us to do so.

You:
Male Female

Spouse/partner:
Male Female

What is your ethnic group?

	You	Spouse/ partner
White	<input type="checkbox"/>	<input type="checkbox"/>
White British	<input type="checkbox"/>	<input type="checkbox"/>
Irish	<input type="checkbox"/>	<input type="checkbox"/>
Other White	<input type="checkbox"/>	<input type="checkbox"/>
Black or Black British	<input type="checkbox"/>	<input type="checkbox"/>
Caribbean	<input type="checkbox"/>	<input type="checkbox"/>
African	<input type="checkbox"/>	<input type="checkbox"/>
Other Black	<input type="checkbox"/>	<input type="checkbox"/>

Asian or Asian British	<input type="checkbox"/>	<input type="checkbox"/>
Indian	<input type="checkbox"/>	<input type="checkbox"/>
Pakistani	<input type="checkbox"/>	<input type="checkbox"/>
Bangladeshi	<input type="checkbox"/>	<input type="checkbox"/>
Other Asian	<input type="checkbox"/>	<input type="checkbox"/>

Mixed	<input type="checkbox"/>	<input type="checkbox"/>
White and black Caribbean	<input type="checkbox"/>	<input type="checkbox"/>
White and black African	<input type="checkbox"/>	<input type="checkbox"/>
White and Asian	<input type="checkbox"/>	<input type="checkbox"/>
Other mixed	<input type="checkbox"/>	<input type="checkbox"/>

Chinese or any other ethnic group	<input type="checkbox"/>	<input type="checkbox"/>
Chinese	<input type="checkbox"/>	<input type="checkbox"/>
Any other	<input type="checkbox"/>	<input type="checkbox"/>

Do not wish to say

Do you consider you have a disability?

Please delete as appropriate

YES/NO YES/NO

Are you employed by Poole Hospital?

YES/NO YES/NO

I/we have a particular interest in the following services:

Freepost Address

Once you have completed the form, send it to our freepost address at:

Freepost BH66
Foundation Trust Office
Churchfield House
Poole Hospital NHS Foundation Trust
Longfleet Road
Poole
Dorset BH15 2BR